AGILE FACILITATION TRAINING
(with A-CSM℠)

We often hear the question, "How do we help our teams improve?" when working in organizations. Facilitation skills play a crucial role in this process. They help in more subtle and lasting ways than using positional power to tell people what to do. One of the critical challenges is learning how to help bring people together to deliver value without taking ownership. Bringing people together goes beyond getting consensus. Getting to collaboration means tapping into the knowledge and wisdom of the entire team.

Agile Facilitation (with A-CSM) helps ScrumMasters and other Agile leaders with the real day-to-day challenges of helping teams and organizations grow and improve. Throughout the course, you will use hands-on, engaging exercises to learn and expand your knowledge of how to:
- Facilitate better dialogue between the Product Owner, team members, customers, stakeholders, and executives.
- Respond confidently when encountering resistance to change, lack of engagement, low motivation, and people's unavailability.
- Increase engagement to encourage greater accountability, commitment, and buy-in.
- Have valuable agile scaling conversations.

Throughout this course, you will work through exercises based on common agile and organizational challenges. You will have the opportunity to design and facilitate sessions, assess and explore conflict models, assess areas for your own personal development (which is critical for leaders), and experience a live professional coaching session to begin to understand the power of professional coaching for leaders and ScrumMasters.
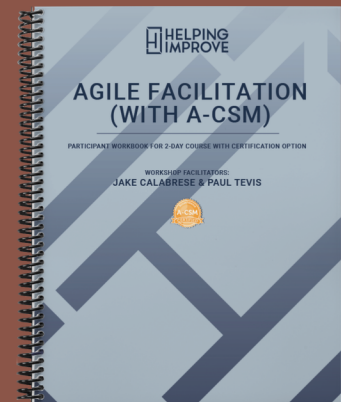
THIS COURSE IS DESIGNED FOR ANYONE WHO
- Wants to explore new approaches and concepts that help them improve as a leader
- Is interested in learning how to use facilitation techniques to increase team engagement
- Understands the basics of scrum and wants to look at root cause issues behind surface level challenges
- Has an interest in improving themselves so they are not – inadvertently – the impediment to progress

WHO SHOULD ATTEND
This course welcomes anyone who wants to level up their facilitation skills and techniques or is interested in bringing new approaches to their leadership style, including:
- ScrumMasters, agile coaches, product owners, product managers
- Facilitators, agile team members
- Leaders and others in the organization who are looking for ways to tap into more of their peoples' knowledge

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Contact us to setup a time to discuss your needs, review details about the course, and have any questions you have answered.
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HELPING IMPROVE

LEARNING OBJECTIVES

- Understand how facilitation helps leaders achieve high-performance teams
- Explain the value of facilitation and all aspects involved in great facilitation
- Examine common facilitation challenges to improve your results
- Dispel common servant leadership myths to avoid common leadership errors
- Identify what drives you as a team leader
- Discover what drives your team towards shared ownership
- Define what it means to be a high-performance team

- Practice designing, facilitating, and evaluating several events using multiple facilitation tools and techniques
- Explore key scrum challenges and gain techniques to deal with topics such as conflict, listening, collaboration, and decision making
- Recognize various scaling approaches and discuss when to scale
- Observe and evaluate the differences between coaching and other approaches
- Evaluate how engineering principles and practices can help teams collaborate and deliver value

CERTIFICATION REQUIREMENTS

The course meets the learning objectives for the Scrum Alliance Advanced Certified ScrumMaster (A-CSM) Certification Training. This class is one of the requirements to receive the A-CSM certification. To qualify, you must:

1. Have an active Certified ScrumMaster (CSM) certification with the Scrum Alliance.
2. Complete the class prework.
3. Attend and participate in the entire A-CSM class.
4. Document at least 12 months of experience as a ScrumMaster on your Scrum Alliance Profile. Note: If you do not meet this requirement, you can take the class and document the experience as you get it. You will not receive the certification until the documentation is complete.

WHAT TO EXPECT

We take training and learning seriously. We respect the investment of both time and money that you are making to advance your skills. As such, we use the latest training approaches and techniques. We also bring energy and fun to ensure you have the best possible experience and learn as much as possible. In this course, you can expect:

- Brain-friendly training to dramatically increase learning and retention (instructors are Certified Training from the Back of the Room Trainers).
- Opportunities throughout the course to focus on your real-world situations.
- In-depth engagement with your instructors and fellow attendees. If you are looking for a dry lecture (we use zero slides), this class is NOT for you!
- Interactive, fun, and experiential learning — increasing safety and retention — laughing helps learning.
- Challenging work with others that focuses on your real organizational issues.
- Two Instructors — Advanced Certified ScrumMaster is co-taught by two instructors, providing additional depth and insight, varied experiences and learning opportunities, and real-time lessons around co-leadership.

DETAILS

Length & Level
- Length: 2-Days + pre-work
- Level: Intermediate

Course Credit
- 16 PMI PDUs
- 16 Scrum Alliance® SEUs
- Qualified to apply for the Scrum Alliance – Advanced Certified ScrumMaster (A-CSM)

Prerequisites
- Anyone interested in learning these practices and ideas with a mindset open to new concepts (skeptical is still okay as long as you are open)
- For the A-CSM Certification, see the Certification Requirements section

A-CSM CERTIFIED

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